



Spare Parts and Customer Service

We know how

www.claudiuspeters.com



Spare Parts

- With over 100 years experience in the material handling industry no-one knows Claudius Peters' equipment better.
- Only Claudius Peters' spare parts are guaranteed to meet our exacting specifications.
- Claudius Peters' comprehensive warranty for each and every part we sell.

About us

Across the globe, in the field of materials handling and processing, Claudius Peters is renowned for innovation and technical excellence. We are active across a broad spectrum of industries and are one of the most trusted names in our field providing materials handling and process technologies from component supply to complete systems.

The Claudius Peters Group is a wholly owned subsidiary of Langley Holdings plc, a privately controlled UK engineering group, with regional offices in the Americas, China, India and Europe.

Customer Care

At Claudius Peters, we understand fully the vital role our equipment plays in our clients' business and just how important it is we are able to support that equipment in the start-up handover phase and throughout it's life. To this end, Claudius Peters offers a wide range of services:

- Supply of original Claudius Peters spare parts
- Data measurement
- Inspection and maintenance
- Training of maintenance personnel
- After sales service

Advantages

- Replacement of old parts for genuine CP parts
- Information on new developments to optimize and improve performance
- Services available worldwide via CP offices and their network of agents

Optimization of Stock Keeping

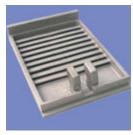
You can never be certain which spare parts will actually be required for the trouble-free operation of a new plant. We would like to help you with your decision. We supply recommendations for start-up, year 1 and year 2 of operation, for optimization of your plant and minimization of your stock keeping costs. With Claudius Peters you can check your stock keeping of spare parts after the first year of operation. For this purpose our experts would be pleased to meet with you in order to determine precise spare parts requirements.



Claudius Peters Pump Spares



Claudius Peters Packing Plant Spares



Claudius Peters Cooler Grate Plate



Claudius Peters Clinker Cooler Crushing Ring



Customer Service

Data Measurement

Silos, Clinker Coolers, Packing & Dispatch Machines, Pneumatic Conveyance and other comparable installations are often over-looked when it comes to the possibilities of finetuning. Acknowledgement and adjustment of the relevant parameters are essential requirements for avoiding such loss of efficiency. Reliable data is essential to evaluate the actual production process and to improve performance. This can be carried out at your facility or in our state of the art laboratories and test center located at our headquarters in Germany

- Determination of the process status quo
- · Recognition of weak points
- Initiating counter measures
- Reduction of power consumption

Maintenance Training

Complex technical installations may offer several possibilities for optimization. However, problems may be caused by improper operation or maintenance procedures. Therefore, an essential pre-requisite for successful operation is well trained technical staff. We recommend frequent training for your personnel with the scope of training determined individually. Training of staff is considered to be a substantial factor in fulfilling the ISO 9001 requirements and can be carried out at your facility or at the Claudius Peters training center in Germany. Examples of training measures:

- Operation and repair of components and systems
- Basics and advanced configuration of the systems
- Process technology



Laboratory Testing



Claudius Peters Engineering Support



Service of Claudius Peters Grindina Plant

Inspection and Maintenance

Components and systems perform best in ideal operating conditions. Our engineers are aware of the sensitive points and mechanical details of our equipment. In order to keep your equipment in good condition, we recommend frequent inspection by Claudius Peters' site engineers, and the appropriate preventive maintenance.

- Visual inspection
- Functional testing
- Optimum adjustment of process parameters

After Sales Service

The "After Sales Service" ensures the transfer of knowledge and the latest practical application from Claudius Peters to the customer.

Special services are:

- Visual check of the CP systems operating in your plant
- Suggestions for optimization of systems
- Support in preventive maintenance
- Advice on spare parts and stock-keeping



Maintenance training is provided



Service of Claudius Peters Packing Plant



CALCINING | COOLING | DISPATCH DOSING | DRY BLENDING | DRYING GRINDING | PACKING PNEUMATIC CONVEYING PULVERIZED FUEL SUPPLY SILO SYSTEMS STOCKYARD SYSTEMS ALUMINA HANDLING SYSTEMS MARINE POWDER HANDLING TURNKEY PROJECTS



We know how

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